

eDDA Electronic Direct Debit Authorization

A faster and more convenient payment method

User Guide – Registration for eDDA Electronic Direct Debit Authorization

Mobile app (general version), online trading platform iTrade & XET International mobile app

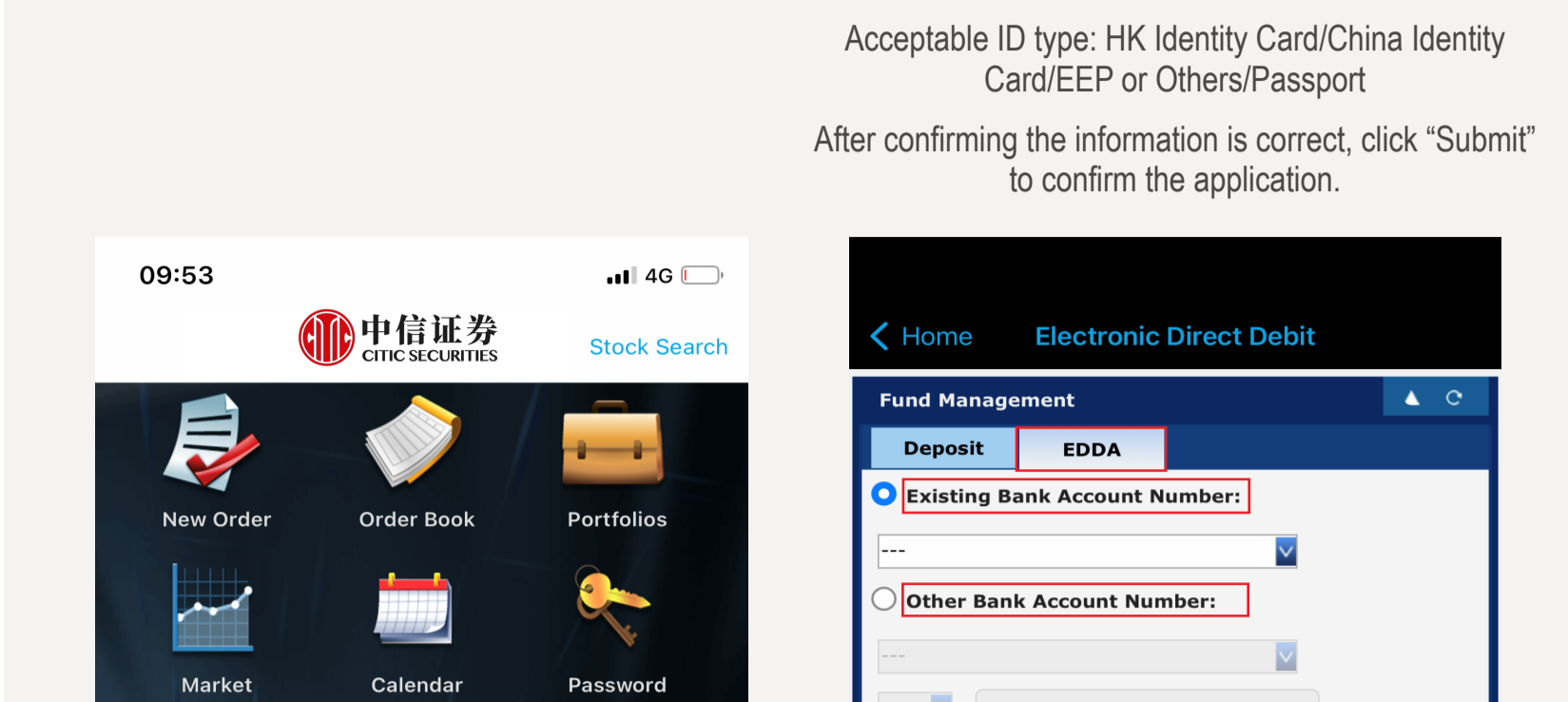
Use HSBC bank account to register for eDDA

After successful registration of eDDA, you can directly transfer funds from your bank accounts to securities accounts through eDDA. Registration method is as follows:

A. Mobile App (General Version)

STEP 1.

Download and log in to the mobile app (general version) via www.citics.com.hk



STEP 2.

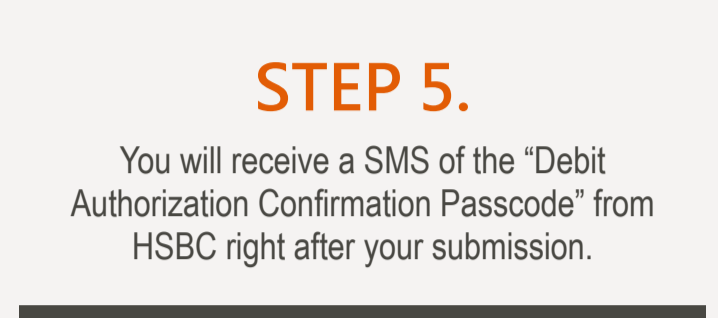
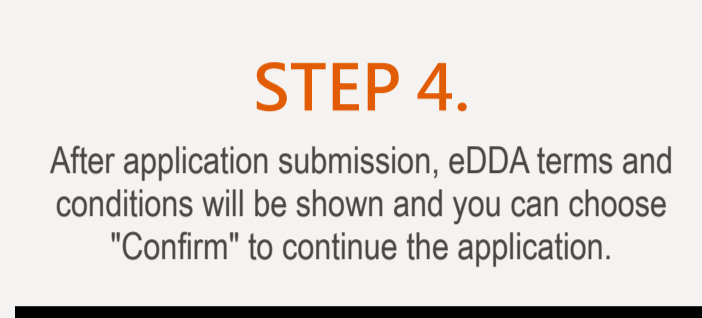
Select "Electronic Direct Debit" after login.

STEP 3.

Choose an existing HSBC bank account and currency. If there is no HSBC in your current bank options, please enter your HSBC bank account in the "Other Bank Account Number" field. Select the bank account ID type and enter the ID number.

Acceptable ID type: HK Identity Card/China Identity Card/EEP or Others/Passport

After confirming the information is correct, click "Submit" to confirm the application.

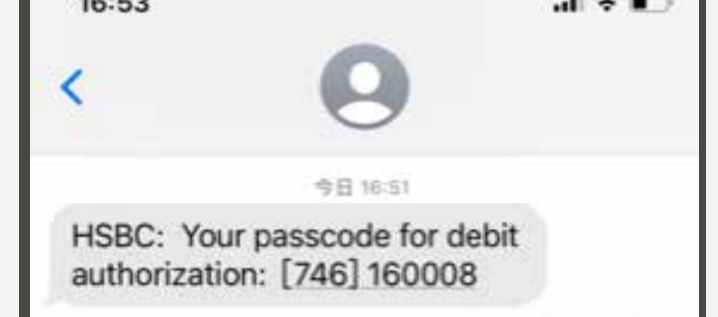
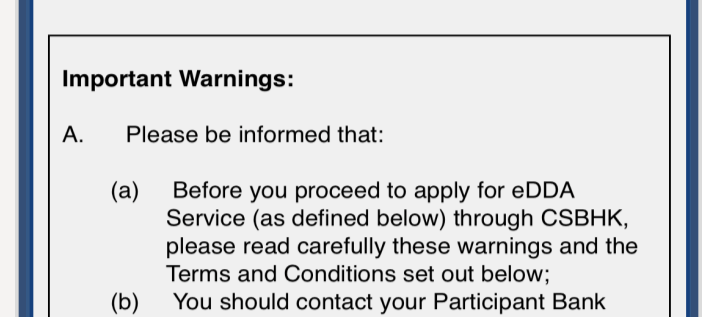


STEP 4.

After application submission, eDDA terms and conditions will be shown and you can choose "Confirm" to continue the application.

STEP 5.

You will receive a SMS of the "Debit Authorization Confirmation Passcode" from HSBC right after your submission.

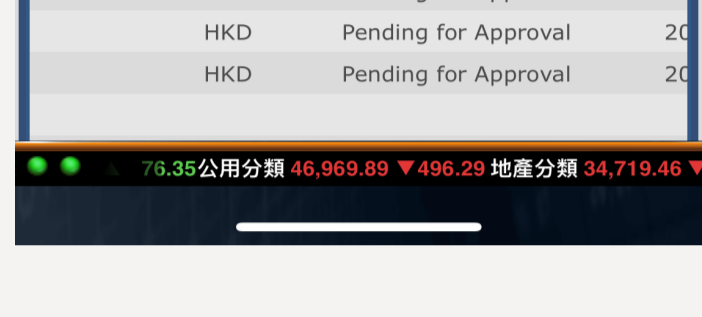


STEP 6.

Please enter this "Debit Authorization Confirmation Passcode" and click "Confirm".

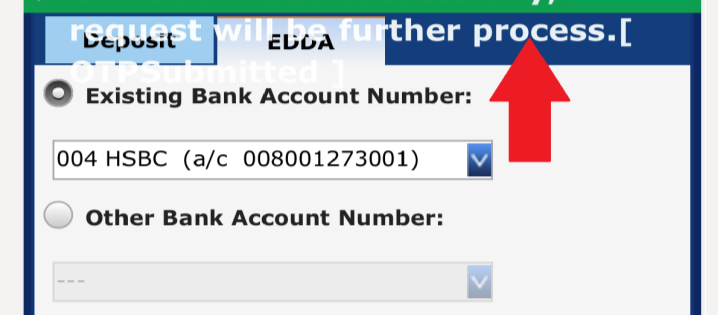
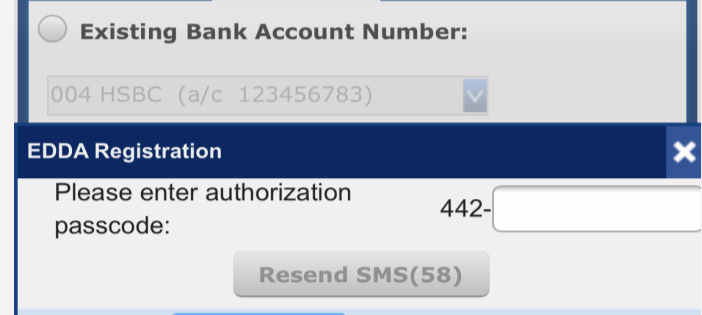
STEP 7.

Your request will be further processed.



STEP 8.

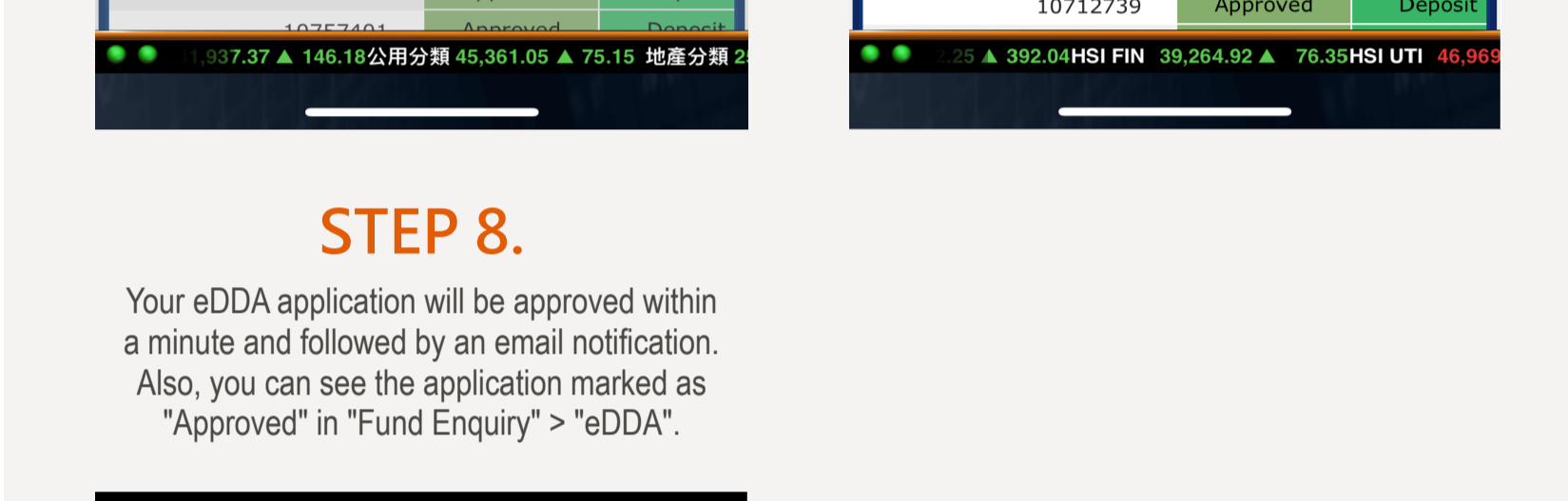
Your eDDA application will be approved within a minute and followed by an email notification. Also, you can see the application marked as "Approved" in "Fund Enquiry" > "eDDA".



B. iTrade - Online Trading Platform

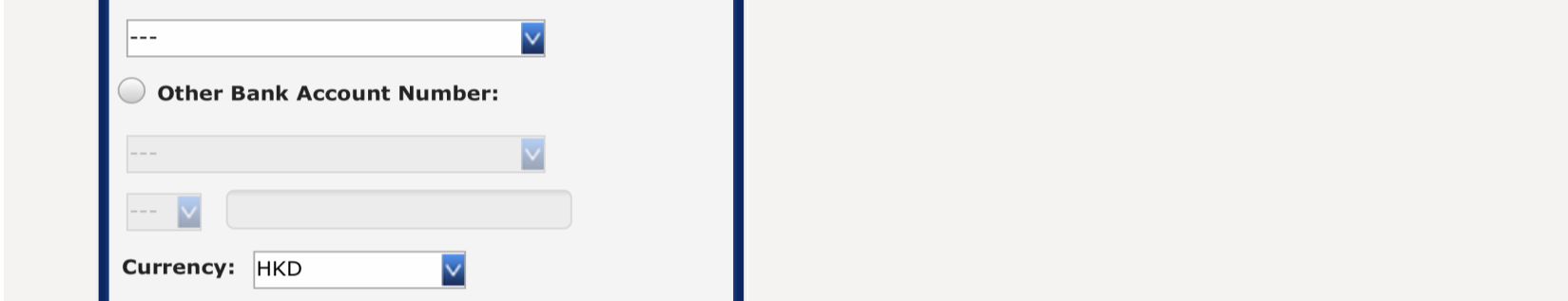
STEP 1.

Please log in to the iTrade online trading platform via www.citics.com.hk



STEP 2.

After login to iTrade, select "Management" > "Fund Management" > "eDDA".

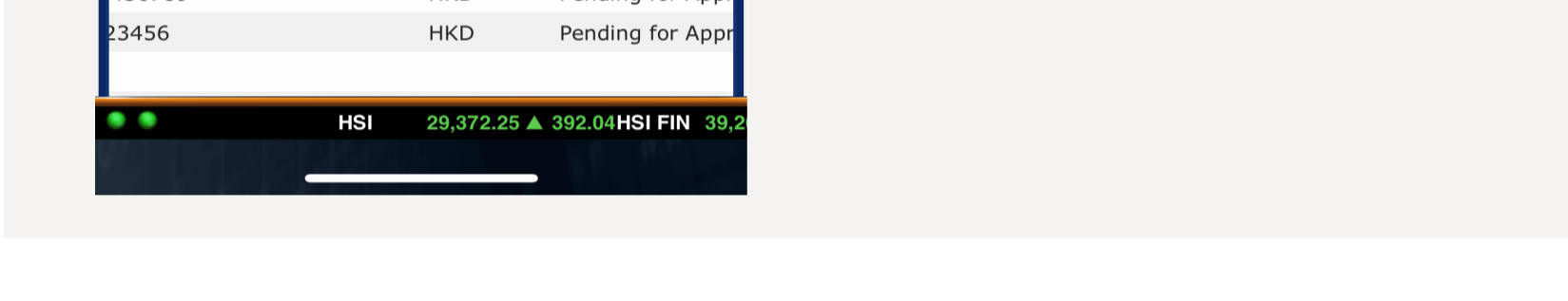


STEP 3.

Choose an existing HSBC bank account and currency. If there is no HSBC in your current bank options, please enter your HSBC bank account in the "Other Bank Account Number" field. Select the bank account ID type and enter the ID number.

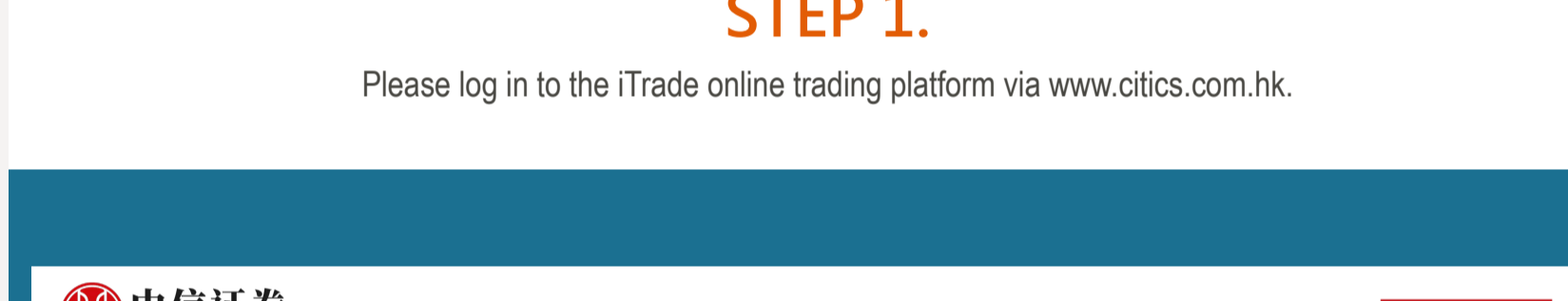
Acceptable ID type: HK Identity Card/China Identity Card/EEP or Others/Passport

After confirming the information is correct, click "Submit" to confirm the application.



STEP 4.

After application submission, eDDA terms and conditions will be shown and you can choose "Confirm" to continue the application.



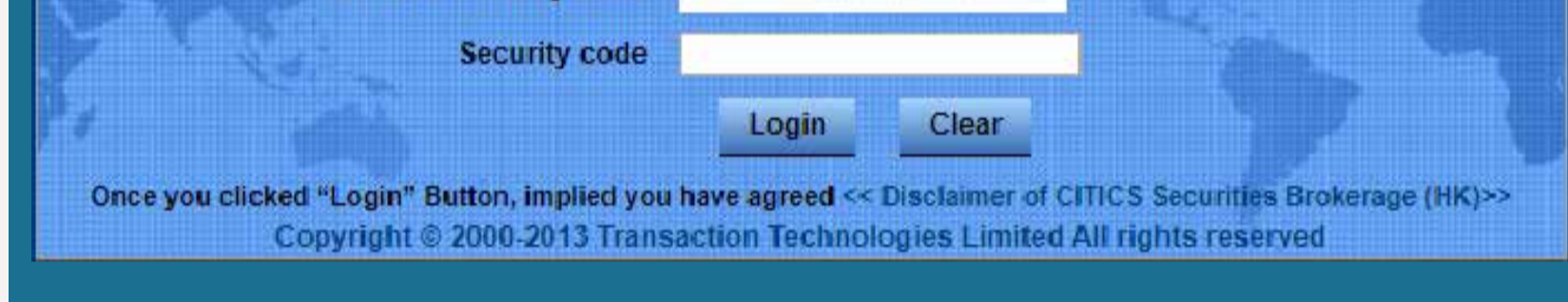
STEP 5.

You will receive a SMS of the "Debit Authorization Confirmation Passcode" from HSBC right after your submission.



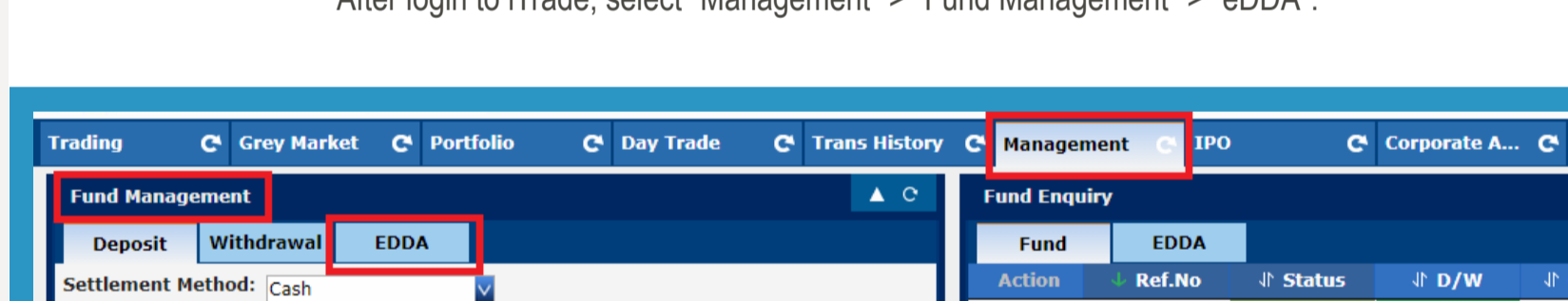
STEP 6.

Please enter this "Debit Authorization Confirmation Passcode" in iTrade and then click "Confirm".



STEP 7.

Your request will be further processed.



STEP 8.

Your eDDA application will be approved within a minute and followed by an email notification. Also, you can see the application marked as "Approved" in "Management" > "Fund Enquiry" > "eDDA" in iTrade.



C. Xet International Mobile App

Please click here [【Simplified Chinese version】](#) for more details.

If you need more information, please contact your account manager or reach us via below methods.

Thank you!

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